

What is a Segway® PT?

When Dean Kamen unveiled the Segway® Personal Transporter (PT) on ABC's Good Morning America, he described the machine as "the world's first self-balancing human transporter." When you look at the machine in motion, you get an idea of what he's talking about. Unlike a car, the Segway® PT only has two wheels, yet it manages to stay upright by itself.

What if I've never done this?

No experience required! Our Guides will give an orientation prior to your tour. After a brief introduction you will be given hands on instruction on mounting and exiting the Segway®, controlling speed, turning and stopping.

What does riding a Segway® PT feel like?

The simplest answer is like nothing you have ever experienced. If you watch the training groups you might see people bobbing when they first step on. (That's why the guides are hands on!) This is momentary until you learn how easily your own motions can control the machine. Slightly leaning forward will move you forward. Standing upright will slow you down to a stop. Leaning backward will move you and your machine backward. Turning is as simple as pointing the handlebar in the direction you want to go. People quickly get a feel for controlling the machine with very subtle body motions.

How long is a tour?

Our Introductory Tour is about one hour, including instruction. You will travel around the Jackson Gore Base area primarily on pavement and on fairly level terrain. This tour is a good choice for individuals who have never been on a Segway® and are tentative about taking off without experiencing the machine first.

We also offer an Off Road Tour which lasts about one and one half hours. After the mandatory introduction to the machine and hands on instruction regarding the basics, this tour will get in a little practice on flat pavement, but will then head for the hills, meadows and woods next to Jackson Gore. This tour is recommended for those individuals with either some prior experience on a Segway® or for those looking for more adventure.

Are there physical requirements or limitations?

- Participants should be in average physical condition. Our tour requires basic balance and full range of motion to negotiate. We ask that you take your personal physical and medical situation under consideration prior to booking a tour
- We do recommend that pregnant women not take part in the tours for the safety of both mother and child.
- Any person with a medical or health concern should consult a physician to help decide if they are healthy enough to participate

Is there an age limit?

- Participants must be at least 13 years old and weigh between 100 and 250 lbs. Anyone 13 - 15 years old must be accompanied on the tour by a parent.
- Each participant is required to sign a Liability Release. Minors will require a parent's signature.

What should I wear?

- Comfortable clothing.
- Closed toe shoes with a back. No sandals
- Helmets are required and provided.

Can non-participants watch?

Training for the hands on portion of the tour takes place right outside the Jackson Gore Rental Shop and is visible in the courtyard.

What should I bring?

- Sunscreen if desired should be applied prior to the tour.
- Small water bottle (suggested but not required).
- Small backpack or fanny pack may be worn. The Segway® also has a small storage spot for a camera or water bottle.

What should I leave behind?

- Leave anything you are required to carry with your arms.
- Any food or beverage besides a water bottle.
- Gum or tobacco products.
- Valuables or loose jewelry should be left in a vehicle or at home.

We do have lockers located next to the Resort Service Desk. Okemo Mountain Resort is not responsible for any lost or stolen, or damaged items.

When are your trips?

The Segway® PT Tours operates Weekends only from Memorial day weekend to the end of June, and then 7 days a week starting June 23rd through September 4th. In addition, tours will be available weekends in September and October, as possible. Tours are weather dependent, and may cancel due to severe weather.

general tour FAQ

Where are we located?

Okemo Mountain Resort is located in the town of Ludlow, Vermont. Our tours start from the Jackson Gore Resort Services area at the Jackson Gore base area. Please visit okemo.com and click on "How To Get Here" for complete directions including GPS coordinates.

Should I make a reservation?

Yes! Space is limited daily. While we will accommodate walk-ins as able, the only way to be assured of a spot on one of our tours is with an advance reservation. You can make a reservation by giving us a call at 802-228-1600.

How large are the tour groups?

We typically schedule no more than 8 people per tour. Please inquire via phone if you have a particular request regarding a tour.

Do you operate tours in the rain?

We operate rain or shine. However, tours can be canceled or delayed if there is lightning activity or adverse weather.

What is your Cancellation Policy?

Reservations are charged in full when booked and are non-refundable. If given at least 2 days notice, changed or cancelled reservations will be vouchered for future purchase. With less than 2 days notice a 20% fee will be charged and the balance vouchered. Cancellations on the day of a reservation will result in a full forfeiture.

Late arrivals will not be refunded or issued vouchers and will not be able to join the group. Tours will leave at their scheduled times as a consideration to the other guests.

We do not cancel due to rain. Guests should plan to dress accordingly. We do have rain ponchos available. In the event that severe weather requires the cancellation of a tour, we will try to contact guests in advance at the number provided at the time of booking to make them aware and will reschedule. If a tour is cancelled due to weather, we will either re-book for another time or issue a voucher for future purchase.

What if I have more questions?

Please contact us at 802-228-1600.