

sawyer's sweep FAQ

What is a Sawyer's Sweep?

You've heard of the Timber Ripper, our Alpine Mountain Coaster, the Stump Jumper, our bungee trampoline, and Lumberin' Cal, the name of our official Okemo catamount mascot as well as our mini-golf course. Well we have now added the Sawyer's Sweep Zipline Tour to our repertoire. A Sawyer is the person who controls the machinery used to saw lumber into logs. A particular challenge a Sawyer routinely faces is the sweep of a log or the curves that develop as the tree grows. Trust that we have taken all the curves out of our zip line course. You will fly straight down a series of 7 zip lines, rappel straight down from a two different double decker platforms and cross two suspension bridges, before ending 40+ feet above the ground for the final belay.

What if I've never done this?

No experience required! Our fully trained Zipline Guides will give an orientation prior to your trip. Your safety is our number one priority. After learning about proper safety procedures and what to expect, you will take a short van ride to the start of the tour.

How long is a tour?

Most trips take around two and one half to three hours, depending on the size of a particular group. There are no restrooms available during the tour. Please plan to arrive about 15 minutes before your scheduled departure time to sign in and register.

Are there physical requirements or limitations?

- Participants should be in average physical condition. Our tour requires basic balance and full range of motion to negotiate. We are not medical professionals and therefore ask that you take your personal situation under consideration prior to booking a tour
- We do recommend that pregnant women not take part in the tours for the safety of both mother and child.
- The tour does have a limiting weight range. Participants must fit into a harness and weigh between 80 and 250 pounds.
- Any person with a medical or health concern should consult a physician to help decide if they are healthy enough to participate

Is there an age limit?

While there is no age limit for Zipline Tours, all children age 15 and under must be accompanied by an adult at a ratio of one adult to two kids. Our baseline requirement is that participants weigh between 80 and 250 pounds.

What should I wear?

- Clothes should fit comfortably under a harness.
- Closed toed shoes (with heel straps) that will stay on. No sandals
- Be ready for cool or warm weather.
- Loose clothing (scarves, handkerchiefs, etc.) and skirts are prohibited.
- Helmets are required and will be provided as part of your gear.

What should I bring?

- Hair ties for long hair. Hair must be tied back and secured.
- Sunscreen if desired should be applied prior to the tour.

What should I leave behind?

- Leave anything you are required to carry with your arms.
- Any food or beverage besides a water bottle.
- Gum or tobacco products.
- Valuables or loose jewelry should be left in a vehicle or at home.

We do have coin operated lockers located next to the Resort Service Desk. Okemo Mountain Resort is not responsible for any lost or stolen, or damaged items.

Can non-participants watch?

The tour is partially visible from the base area. The final leg of the tour and last platform is easily viewable for non-participants at the end of the tour.

When are your trips?

The Sawyer Sweep Zip Line Tour operates seven days a week until September 3rd, with morning and afternoon tours. In addition, the Zipline tours will be available weekends in September and October, as possible. Tours are weather dependent, and may cancel due to severe weather.

general tour FAQ

Where are we located?

Okemo Mountain Resort is located in the town of Ludlow, Vermont. Our tours start from the Jackson Gore Resort Services area at the Jackson Gore base area. Please visit okemo.com and click on "How To Get Here" for complete directions including GPS coordinates.

Should I make a reservation?

Yes! Space is limited daily. While we will accommodate walk-ins as able, the only way to be assured of a spot on one of our tours is with an advance reservation. You can make a reservation by giving us a call at 802-228-1600.

How large are the tour groups?

We typically schedule no more than 8 people per tour along with two guides. Please inquire via phone if you have a particular request regarding a tour.

Do you operate tours in the rain?

We operate rain or shine. However, tours can be canceled or delayed if there is lightning activity or adverse weather.

What is your Cancellation Policy?

Reservations are charged in full when booked and are non-refundable. If given at least 2 days notice, changed or cancelled reservations will be vouchered for future purchase. With less than 2 days notice a 20% fee will be charged and the balance vouchered. Cancellations on the day of a reservation will result in a full forfeiture.

Late arrivals will not be refunded or issued vouchers and will not be able to join the group. Tours will leave at their scheduled times as a consideration to the other guests.

We do not cancel due to rain. Guests should plan to dress accordingly. We do have rain ponchos available. In the event that severe weather requires the cancellation of a tour, we will try to contact guests in advance at the number provided at the time of booking to make them aware and will reschedule. If a tour is cancelled due to weather, we will either re-book for another time or issue a voucher for future purchase.

What if I have more questions?

Please contact us at 802-228-1600.

